



crescent quartz
born in new orleans

CARE & MAINTENANCE *guide*

 **TRITON**
STONE GROUP
RISE TOGETHER. ROCK FOREVER.



Crescent Quartz surfaces are high-quality, solid, non-porous products that resist scratches, heat and stains.

While quartz offers a low-maintenance solution, a minimal degree of care and maintenance is recommended to keep your surfaces looking and performing their best for years to come.





REGULAR CLEANING

Crescent Quartz surfaces are highly resistant to stains caused by fruit juices, liquid food coloring, coffee, tea, wine, grapes, soft drinks, paints, nail polish and remover, automotive fluids, and permanent markers. For spills, immediately wipe the area with a daily cleaner that is safe for Engineered Stone or mild detergent, then rinse off with clean water. A mixture of one (1) part mild detergent to five (5) parts warm tap water (50°C-60°C/122°F-140°F) is ideal for normal cleaning (both floorings and countertops). The surface should be cleaned daily in order to avoid the build-up of dirt and any chance of staining.



CLEANING STUBBORN STAINS

For stubborn spills and stains, instead of a mild detergent, apply a mild, non-abrasive household cleaner with a neutral pH (between 6 & 8) to a damp soft cloth or non-abrasive sponge, then rinse thoroughly with clean water.

Note: It is possible that some of the stubborn stains may leave a light mark or very slight discoloration on the surface. Before trying a more powerful cleaning agent, please test on a small, less conspicuous area of the surface. If there is no negative reaction then proceed to clean the affected area. The same testing should be applied for a cleaning agent which has been kept for a long time without using.



DRIED RESIDUE

For food, chewing gum, nail polish, paint or any foreign matter strongly adhered to your quartz surface, simply scrape them away with a sharp blade or sharp plastic scraper. If a metal blade is used in scraping, it may leave grey marks on the surface which an ordinary scouring pad will easily remove. Wash and rinse the surface with clean water.



RESISTANCE TO IMPACT

One of the characteristics that makes these surfaces stand out is their high impact resistance. However, users are recommended to avoid standing or putting excess weight on the surface, especially areas that due to fabrication, may be slightly weaker (pointed corners, fine edges, etc).



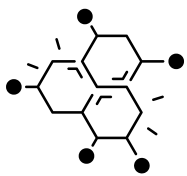
RESISTANCE TO SCRATCH

With a score of seven on the Mohs Hardness Scale, Crescent Quartz surfaces are highly resistant to scratch. However, to keep the surfaces in immaculate condition for years, always use a cutting board for food preparation. Never cut directly on a countertop surface.



RESISTANCE TO HEAT

Crescent Quartz surfaces are designed and manufactured to withstand moderate heat and the product is not heat proof. Thermal shock resistance increases with the thickness of Crescent Quartz surfaces. A slab with the thickness of 30 mm/1.18 inches is more resistant than a 12 mm/0.5 inch slab. Like any composite material, Crescent Quartz surfaces may be damaged by a sudden or prolonged exposure to high temperatures, mainly at the edges and cutouts, resulting in cracks. To prevent thermal shock, discoloration or other damages, it is necessary to use insulating pads when placing hot objects on the surface. Do not expose the surface to open flames and avoid prolonged contact with very hot cooking appliances. We always recommend using a hot pad or trivet when using cooking units such as electric frying pans, crock pots or roaster ovens. The oven is suggested to be fitted with a certain distance away from our Outdoor UV-Resistant surfaces.



EXPOSURE TO CHEMICALS & SOLVENTS

Crescent Quartz surfaces can be permanently damaged by prolonged exposure to strong chemicals and solvents. Do not use acetone, lacquer or paint thinner, glue stripper or any product containing trichloroethane or methylene chloride to clean your countertop. Surface damage caused by/due to use of these types of chemical will not be warrantable. Refrain from prolonged contact with acidic or alkaline substances.



EXPOSURE TO DIRECT SUNLIGHT

Standard Crescent Quartz Surfaces - May result in color change and warping, when exposed to direct sunlight. It is advisable to avoid direct sunlight over a prolonged period on the surface.

UV-Resistant Crescent Quartz Surfaces - While intended for outdoor use, it is still advisable to shield the surface from prolonged direct sunlight with a sunshade cloth. Use protective pads to prevent direct contact with overheated tableware.



MAINTENANCE FOR SPECIAL FINISHES

Surfaces in special finishes (including honed, leather, eggshell and brushed finishes) require additional daily maintenance and care compared to polished surfaces. The area exposed on a special finish is more than that of the polished surface; hence any dirt, markings and scratches will be more obvious on a special finish surface. These markings can be removed by using non-abrasive cleaning products.



MAINTENANCE FOR FLOORS

The use of Crescent Quartz surfaces as flooring will require more attention to keep their original look. Please consider that use of Crescent Quartz surfaces as flooring is not covered under Crescent Quartz's warranty. Dust, grit and barrier materials from the floors should be removed on a daily basis by sweeping with a soft brush and when necessary by using machine. Sand can scratch a quartz based tile floor and the surface should be always kept free from dust, sand and soil. Crescent Quartz surfaces can be easily cleaned with warm water and a mild household detergent, using a standard mop. Make sure the floor is completely dry before walking on it.

NOTE: Please refer to the warranty documents for more details about *What Is Not Covered* including alterations or modifications to the product.

CLEAN

Gentle Deep Clean Without Harsh Chemicals.

Made in the U.S.A.

SHINE

Save time with our all-in-one formula that cleans, shines and seals surfaces in one-step!

PROTECT

Protects Against UV Fading

Safe for Daily Use on all Natural & Engineered Stone, Ceramic & Porcelain Tile and Stainless Steel Surfaces.

NATURAL STONE CLEANERS BY TRITON STONE

SPECIALLY FORMULATED TO CLEAN, SHINE & PROTECT CRESCENT QUARTZ SURFACES!



Luxe Natural Stone Cleaner Kit



Triple Threat Daily Cleaner

