



SALE TERMS AND CONDITIONS

The following terms and conditions apply to all sale orders, quotes and invoices. Our quotes are good for 30 days. For special order items, a 100% deposit will be required in advance of the order for customers with payment terms of COD. Term customers must have a current balance that is under their credit limit to place a special order without paying a 100% deposit. Triton Stone requires a deposit from any customer for any special order where the supplier requires a deposit from Triton Stone regardless of the account terms.

All sales are final on special order items. In addition, all in-stock items are only eligible for return within 30 days of purchase and will be subject to inspection and a re-stocking fee of 25%. Returns of slabs may be done up to 30 days from the invoice date at the discretion of the store manager. Slabs will only be eligible for return if the material is in the same condition as it was when it was delivered. Please inspect all material at the time of delivery; cutting, modifying, and/or installation deems acceptance. Please note, a 3% convenience charge will be assessed for all transactions paid with a credit card. We offer convenient ACH and E-check payment options. A 4% transportation surcharge is assessed on all transactions.

Add on orders can be placed without an additional signature. The additional item(s) must be SKUs previously signed for on the original order. If the items are new to the order, these additions must be treated as a new sale. Add on items will be invoiced when materials are exchanged, or after 30 days of arrival to our warehouse, whichever comes first. We will hold your material for an additional 90 days for a storage fee of 15% of the order total. After 90 days, the material will be donated. For COD customers, additional items can be placed without an additional signature once payment is remitted in full. Any fee added to COD orders (e.g. storage fees) must be paid to release material.

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